

ARTIFICIAL INTELLIGENCE IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT ETHICAL IMPLICATIONS IN AUTOMATION, TRANSPARENCY & SUSTAINABILITY

Volume - II

Editors in Chief

Dr. D. Divya | Dr. G. Vignesh

Sponsored by

**INDIAN COUNCIL OF SOCIAL SCIENCE RESEARCH (ICSSR),
New Delhi**

Organised by

PG DEPARTMENT OF COMMERCE WITH INTERNATIONAL BUSINESS

NALLAMUTHU GOUNDER MAHALINGAM COLLEGE

An Autonomous Institution Affiliated to Bharathiar University

Re-Accredited with A++ by NAAC & ISO 9001:2015 Certified

NIRF Ranking 101 -150

Pollachi, Coimbatore – 642001 Tamil Nadu

Artificial Intelligence in Logistics and Supply Chain Management Ethical Implications in Automation, Transparency & Sustainability

Editors in Chief: **Dr. D. Divya**
Dr. G. Vignesh

Editors : **Dr. B. Rohini**
Mrs. M. Ragaprabha

First Edition: 2025

Volume: II

ISBN : 978-93-94004-44-3

Price: Rs. 650

Copyright

All rights reserved. No part of this book may be reproduced, stored in a retrieval system or transmitted, in any form or by any means, mechanical, photocopying, recording or otherwise, without prior written permission of the author.

Printed at

SHANLAX PUBLICATIONS
61, 66 T.P.K. Main Road
Vasantha Nagar
Madurai – 625003
Tamil Nadu, India

Ph: 0452-4208765,
Mobile: 7639303383
[email:publisher@shanlaxpublications.com](mailto:publisher@shanlaxpublications.com)
[web: www.shanlaxpublications.com](http://www.shanlaxpublications.com)

CONTENTS

S.No	CONTENTS	PAGE NO
1	Impact of AI on Quick Commerce Supply chain Management Dr. Y.S. Irene Jiji, Suwetha. S & Arunadevi. P.M	1
2	The Role of Artificial Intelligence in Marketing For Social Good: An Ethical Approach Mrs. V. Bhuvaneswari	7
3	Human-AI Collaboration in Supply Chain Decision-Making: Balancing Efficiency, Ethics, and Workforce adaptation Mrs. M. Dhavapriya	14
4	Impact of Green Supply Chain Management Initiatives Dr. P. Anu Shruthi & Dr. B. Indirapriyadharshini	22
5	Deep Learning for Demand Forecasting in Supply Chain Management: A Comparative Study of LSTM and Transformer Models Mr. S. Dilip Kumar & Dr. K. Jayanthi	26
6	Ethical Use of AI for Sustainable Logistics Dr. N. Giri, Ms. B. Pavithra & Ms. K. Gnanasundari	30
7	The Evolution of Financial Services in the Digital Age Dr. D. Rajasekaran	36
8	Leveraging Artificial Intelligence in Supply Chain Management for Early Detection and Eradication of Lung Cancer Dr. R. Malathi Ravindran	40
9	Ethical AI in Supply Chain Decision-Making: Ensuring Fairness and Transparency Dr. K. Sathya Prasad , Sneha S & Cathrine M	43
10	Ethical Use of AI in Sustainable Logistics Vasanth S, Ruthra Devi S & Dr. Begam Benazir. K	46
11	Leveraging AI for Sustainable Logistics: Optimizing Efficiency and reducing Environmental Impact Dr. P. Jayapriya	50
12	AI in logistics and supply chain: Use cases, applications, solution and implementation Dr. M. Meena Krithika	56
13	Ethical AI in Mobile Logistics: Enhancing Rural Women's Market Access and Economic Sustainability Dr. G. Akilandeswari , Dr. E. Renuga & Dr. K. Priyatharsini	62
14	A Study on Human AI Collaboration in Supply Chain Management S. Kalaivani	66

ETHICAL AI IN MOBILE LOGISTICS: ENHANCING RURAL WOMEN'S MARKET ACCESS AND ECONOMIC SUSTAINABILITY

Dr. G. Akilandeswari

Associate Professor & Head

*Department of Commerce (Finance)
Nallamuthu Gounder Mahalingam
College, Pollachi*

Dr. E. Renuga

Assistant Professor,

*Deapertment of Commerce (Finance)
Nallamuthu Gounder Mahalingam
College, Pollachi*

Dr. K. Priyatharsini

Assistant Professor,

SIIMS, Pollachi

Abstract

The integration of Artificial Intelligence (AI) into mobile logistics is reshaping rural economies, offering enhanced market access and economic opportunities for women entrepreneurs. This paper examines how AI-driven mobile logistics can empower rural women by optimizing supply chains, reducing operational barriers, and ensuring ethical implementation. While AI provides numerous advantages, ethical concerns such as algorithmic bias, transparency, data privacy, and digital inclusivity must be addressed to ensure equitable access and sustainable economic growth. The study explores best practices that highlight AI's role in promoting ethical and fair logistics solutions for rural women. Additionally, policy recommendations and strategic interventions are proposed to ensure responsible AI deployment.

Keywords: Ethical AI, Mobile Logistics, Economic Sustainability, Fair AI Practices.

Introduction

Rural women are key contributors to economic development, particularly in sectors such as agriculture, handicrafts, and small-scale enterprises. However, limited market access, inefficient logistics, and lack of financial inclusion hinder their entrepreneurial potential. Traditional logistics networks often fail to support rural economies effectively, leading to delays, high costs, and product losses. The rise of AI-powered mobile logistics offers a transformative solution by enhancing connectivity, providing real-time market insights, and optimizing supply chain efficiency. Mobile applications integrated with AI can help rural women access markets, receive digital payments, and manage inventory efficiently. However, AI-driven systems must be designed ethically to prevent biases and ensure fairness, inclusivity, and data security.

This paper explores how AI can create sustainable economic opportunities for rural women while ensuring ethical AI practices in mobile logistics. It discusses challenges, ethical concerns, and policy recommendations to maximize AI's benefits for rural women entrepreneurs.

Role of AI-Driven Mobile Logistics in Rural Market Access

Mobile logistics solutions, powered by AI, provide rural women with improved access to broader markets by addressing key logistical and financial challenges. The following are some major areas where AI-driven mobile logistics support rural entrepreneurship.

Real-Time Market Information

AI-powered mobile applications provide real-time updates on market demand, price fluctuations, and sales trends. Rural women can use these insights to make informed business decisions, preventing product wastage and optimizing sales strategies.

Digital Payment Systems

Secure AI-driven financial platforms facilitate digital transactions, reducing dependency on cash-based systems. Mobile payment apps integrated with AI can offer fraud detection, financial assistance, and credit scoring to rural women entrepreneurs.

AI-Based Inventory and Supply Chain Optimization

AI algorithms can predict demand trends and optimize inventory management, reducing overproduction and stock shortages. AI also helps automate supply chain processes, ensuring faster deliveries and cost-effective transportation.

Smart Transportation Networks

AI-powered route optimization enables rural women to access cost-effective and reliable transportation networks. By analyzing traffic patterns, weather conditions, and transportation availability, AI can suggest the best logistics routes for timely product deliveries. These AI-driven interventions reduce barriers to market access and empower rural women by improving supply chain efficiency and economic participation.

Ethical Considerations in Ai-Driven Mobile Logistics

AI-driven mobile logistics must be deployed ethically to avoid reinforcing inequalities. Ethical AI in mobile logistics should focus on fairness, transparency, inclusivity, and privacy protection.

Algorithmic Bias and Fairness

AI systems rely on data, which may contain inherent biases. If AI models are trained on non-diverse datasets, they may favor urban users over rural women. Ensuring diverse and representative datasets is crucial for fairness in AI decision-making.

Transparency and Accountability

AI-driven logistics applications should be explainable and transparent. Rural women must understand how AI makes pricing, demand, and supply chain decisions. Governments and organizations should implement policies promoting AI transparency.

Digital Inclusivity and Accessibility

Many rural women lack access to digital tools and literacy. Ethical AI implementation must include training programs and user-friendly interfaces to ensure accessibility and ease of use.

Data Privacy and Security

AI applications in mobile logistics handle sensitive personal and financial data. Strong data security policies and regulatory frameworks must be in place to prevent unauthorized data access and cyber threats.

Fair Employment and Economic Equity

AI automation should not replace local labor opportunities. Instead, it should create new jobs, enhance productivity, and support rural women's participation in digital supply chains. Addressing these ethical concerns ensures that AI-driven mobile logistics provide fair, sustainable, and inclusive benefits for rural women entrepreneurs.

Challenges in Implementing AI in Rural Mobile Logistics

Implementing AI in mobile logistics for rural women faces several challenges. They are **Limited Digital Infrastructure**

Many rural areas lack stable internet connectivity, making AI-driven logistics solutions difficult to implement. Expanding digital infrastructure is essential for AI adoption.

High Cost of AI Implementation

AI solutions require significant investment in technology and training. Governments and private stakeholders must provide financial support for rural AI adoption.

Resistance to AI Adoption

Some rural women may be hesitant to adopt AI-based solutions due to lack of awareness and trust in technology. Digital literacy programs can address this barrier.

Data Privacy Risks

AI-driven mobile logistics handle sensitive data, posing risks of misuse. Strong data protection regulations are required to safeguard user information. Addressing these challenges is crucial to ensuring the ethical and sustainable implementation of AI in rural mobile logistics.

Strategies for Ethical and Inclusive AI Deployment

To maximize the benefits of AI-driven mobile logistics for rural women, the following strategies should be implemented:

AI Training Programs

Providing AI literacy and training programs can enhance rural women's confidence in adopting AI-driven logistics solutions.

Partnerships with Women's Cooperatives

Collaborating with local women's cooperatives can facilitate AI adoption and ensure inclusive economic growth.

Government and Policy Support

Governments should implement AI regulatory frameworks that promote ethical practices, data security, and fair market access for rural women.

Development of Affordable AI Solutions

Tech companies and policymakers should work together to create affordable and accessible AI-driven logistics solutions for rural entrepreneurs. By implementing these strategies, AI in mobile logistics can become an ethical and effective tool for rural women's economic empowerment.

Conclusion

Ethical AI in mobile logistics has the potential to revolutionize market access and economic sustainability for rural women. By leveraging AI for supply chain efficiency, digital payments, and market linkages, rural women can access new economic opportunities. However, ethical concerns, such as algorithmic bias, transparency, and digital inclusivity, must be addressed to ensure fair AI implementation. Governments, businesses, and civil society must work together to create AI-driven mobile logistics solutions that are accessible, fair, and inclusive. Ethical AI deployment can transform rural women into key economic contributors, fostering sustainable and equitable growth in rural economies.

References

1. Mohan, S., & Sharma, R. (2023). Ethical AI in Developing Economies: Challenges and Solutions. *AI & Society*, 38(3), 389-405.
2. Johri, A., & Pal, J. (2022). AI for Sustainable Supply Chains: Impacts on Rural Entrepreneurship. *Sustainability*, 14(10), 5678.
3. Choudhury, S. R. (2021). AI in Rural Economies: Bridging Gaps Through Digital Solutions. *Journal of Economic Development*, 35(4), 214-230.
4. Heeks, R. (2020). Digital Development: The Role of AI in Global Economic Inclusion. *Information Technology for Development*, 26(1), 1-13.