



#### ABOUT THE INSTITUTION

The growth and development of the nation is largely depended upon the spread of education and intelligence to the people. Having this idealistic vision, two great philanthropists of Pollachi, Late. Shri. S.P. Nallamuthu Gounder and Late. Arutchelver Padmabhushan Dr. N.Mahalingam formed an organization called Pollachi Kalvi Kazhagam, which started Nallamuthu Gounder Mahalingam College in 1957, to impart holistic education with an objective to cater to the higher educational needs of those who wish to aspire for excellence in knowledge and values. The College has achieved greater academic distinctions with the introduction of Autonomous System from the Academic year 1987-88. The college has been Re-Accredited by NAAC with A++ and it is an ISO 9001: 2015 Certified Institution. The total student strength is around 5000+. Having celebrated its Diamond Jubilee in 2017, the college has blossomed into a premier Post-Graduate and Research Institution, offering 26 UG, 11 PG and 13 Ph. D. Programmes, in addition to Diploma and Certificate Courses. The college has been ranked within Top 101-150 in India by NIRF 2024 and ranked 18th as best Commerce Institution in India by Outlook-ICARE Ranking 2024

#### ABOUT THE DEPARTMENT

The PG Department of Commerce with International Business is established in the year 2002 with a prime motto to uplift the rural students to know the edge in the specialized field of International Business. The curricula is designed and developed at regular interval, once in a year. The PG programme is catering students from multidiscipline, the course is framed in order to fulfil the needs and wants of the students and industry as well. The UG programme in the same discipline is initiated as a mark of the Diamond Jubilee Year of the College in 2017. The Department focuses on nurturing entrepreneurial skills, leadership qualities and preparing the students as leader of future. It involves the students in various Skill Development Programme, Orientation Programme, Workshop and Extension Activities. It keenly concentrates on the recent trends prevailing in the environment, update its curriculum to match it with the industrial needs and enrich the students accordingly, so as to get success with the help of Team Work. The Strength of the Department is its Qualified Faculty Team which always focuses on achieving the goals of Student and College as well.



One Day National Seminar on  
ARTIFICIAL INTELLIGENCE IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT  
ETHICAL IMPLICATIONS IN AUTOMATION, TRANSPARENCY & SUSTAINABILITY

VOLUME - I

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Pollachi, Coimbatore – 642001 Tamil Nadu

*Editors in Chief*  
Dr. D.Divya | Dr. G.Vignesh

# **ARTIFICIAL INTELLIGENCE IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT ETHICAL IMPLICATIONS IN AUTOMATION, TRANSPARENCY & SUSTAINABILITY**

***Volume - I***

*Editors in Chief*

**Dr. D. Divya | Dr. G. Vignesh**

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# **Artificial Intelligence in Logistics and Supply Chain Management Ethical Implications in Automation, Transparency & Sustainability**

**Editors in Chief:** Dr. D. Divya  
Dr. G. Vignesh

**Editors :** Dr. B. Rohini  
Mrs. M. Ragaprabha

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# IMPACT OF AI ON GLOBAL SUPPLY CHAIN EQUITY

**Dr. M. Jeeva**

*Assistant Professor*

*B.Com – Banking and Insurance,*

*NGM College, Pollachi, mjeevacademic@gmail.com*

**Dr. B. Azhagusundari**

*Associate Professor*

*B.Sc Computer Science with AI and ML NGM*

*College, Pollachi*

*azhagumithra78@gmail.com*

## Abstract

*Artificial Intelligence (AI) refers to the simulation of human intelligence processes by machines, particularly computer systems. It involves creating algorithms and systems that allow machines to perform tasks typically requiring human intelligence, such as learning, reasoning, problem-solving, perception, language understanding, and decision-making. AI has a wide range of applications across various fields, from healthcare and finance to transportation and entertainment. Machine Learning (ML), Neural Networks, Natural Language Processing (NLP), Computer Vision, Robotics are the key concepts of Artificial Intelligence. While AI can drive efficiency and cost reduction in supply chains, there is a significant gap in access to AI technology between developed and developing countries. AI-driven automation in supply chains, such as the use of robots, AI-driven warehouses, and autonomous transportation, can lead to job displacement. In regions where manufacturing and manual labor are the backbone of the economy (e.g., Southeast Asia, parts of Africa), workers may lose their jobs to AI and automation technologies. AI can optimize supply chains by forecasting demand, managing inventory, improving route planning, and predicting disruptions (e.g., natural disasters, geopolitical events). AI systems are trained on data, and if that data is biased, the decisions made by AI models can perpetuate those biases. For example, AI used in supply chain decisions (e.g., supplier selection, resource allocation) may favor larger, established suppliers or overlook emerging companies in developing countries.*

**Keywords:** *Artificial Intelligence (AI), Machine Learning (ML), Neural Networks, Natural Language Processing (NLP), Computer Vision, Robotics*

## Artificial Intelligence (AI)

Artificial Intelligence (AI) refers to the simulation of human intelligence processes by machines, particularly computer systems. It involves creating algorithms and systems that allow machines to perform tasks typically requiring human intelligence, such as learning, reasoning, problem-solving, perception, language understanding, and decision-making. AI has a wide range of applications across various fields, from healthcare and finance to transportation and entertainment.

## Key Concepts in AI

1. **Machine Learning (ML):** A subset of AI where systems learn from data and improve over time without being explicitly programmed. It's divided into:
  - **Supervised Learning:** The system learns from labeled data (input-output pairs).
  - **Unsupervised Learning:** The system identifies patterns in data without labeled outputs.
  - **Reinforcement Learning:** The system learns by interacting with an environment and receiving feedback through rewards or punishments.
2. **Neural Networks:** These are computational models inspired by the human brain, consisting of layers of interconnected nodes (neurons). Neural networks are particularly useful in tasks like image recognition, language translation, and speech recognition.

3. **Natural Language Processing (NLP):** NLP enables machines to understand, interpret, and generate human language. Examples include chatbots, voice assistants, and sentiment analysis tools.
4. **Computer Vision:** This area allows machines to interpret and make decisions based on visual data from the world, such as identifying objects in images or videos.
5. **Robotics:** AI is used in robotics to enable robots to perform tasks autonomously or semi-autonomously, such as in manufacturing or in exploration of dangerous environments like space or deep-sea locations.

### Types of AI:

1. **Narrow AI (Weak AI):** This is AI designed to handle a specific task, like facial recognition, language translation, or playing chess. It's the most common type of AI today, and it doesn't possess general reasoning abilities beyond its specialized task.
2. **General AI (Strong AI):** This refers to machines that have the ability to understand, learn, and apply intelligence across a wide range of tasks, similar to human cognitive abilities. General AI is still a theoretical concept and hasn't been fully realized yet.
3. **Superintelligent AI:** This hypothetical AI would surpass human intelligence and capabilities in almost every field, including creativity, problem-solving, and social intelligence. It's a concept that raises ethical and safety concerns and is often discussed in AI-related speculative fiction.

### Global Supply Chain Equity

Global supply chain equity refers to the fair and inclusive distribution of benefits, opportunities, and risks in global supply chains. It is about ensuring that all stakeholders—across regions, industries, and socioeconomic groups—have equal access to resources, opportunities, and the ability to contribute to and benefit from global trade. In an equitable global supply chain, there is attention to the social, environmental, and economic impacts on all actors involved, especially those in lower-income or developing regions.

### Key Aspects of Global Supply Chain Equity

#### 1. Fair Access to Markets

- **Small and Medium-Sized Enterprises (SMEs),** particularly in developing countries, often face barriers to accessing global markets. They may lack the technological infrastructure, capital, and know-how to meet international standards or engage in global trade. Ensuring these businesses have access to **global value chains** can promote more equitable participation.
- **Technology and AI** can level the playing field by allowing smaller companies to gain efficiencies, automate processes, and access data-driven insights, but only if they have access to these technologies.

#### 2. Inclusive Economic Opportunities

- Global supply chains should offer **fair economic opportunities** to workers and communities across all countries involved. This means **fair wages**, access to decent

working conditions, and opportunities for skill development, especially in regions where supply chain labor is concentrated (e.g., manufacturing hubs in Asia or Latin America).

- It's essential to support **local suppliers**, **workers' rights**, and **fair trade practices**, which often get overshadowed in favor of cost-cutting or maximizing profit at the expense of social equity.

### 3. Ethical Sourcing and Sustainability

- **Sustainable practices** in global supply chains aim to balance economic growth with environmental and social responsibility. This includes reducing environmental impact, ensuring **ethical sourcing of raw materials**, and supporting workers in vulnerable sectors (e.g., agriculture or garment manufacturing).
- For example, ensuring that suppliers meet **environmental standards** and **fair labor practices** helps promote equity by ensuring that marginalized communities do not bear the brunt of environmental degradation or exploitation.

### 4. Resilience and Risk Sharing

- Global supply chains are vulnerable to risks such as **natural disasters**, **political instability**, **trade disruptions**, and **economic shocks**. The burden of these risks often falls unevenly on developing countries or lower-income regions. Ensuring that risk management strategies are **equally distributed** across supply chains helps prevent certain groups from bearing disproportionate harm.
- **Diversifying supply chains** and creating resilient systems ensures that no one region or group of workers is left overly exposed to external shocks.

### 5. Economic Disparities and Technology

- As technologies like **AI**, **automation**, and **blockchain** reshape supply chains, there is a risk that the benefits of these innovations will only reach wealthy nations and large corporations, exacerbating **economic inequality**. **Developing countries** may face challenges accessing these technologies, further hindering their ability to compete in global supply chains.
- Policies and initiatives to **promote technology transfer**, improve access to digital infrastructure, and provide training can help ensure that technological advancements benefit a broader range of businesses and workers.

### 6. Labor Rights and Fair Wages

- Labor conditions within global supply chains are a critical equity issue. Many workers in **low-wage economies** often work in poor conditions with limited access to social benefits or job security. **Supply chain equity** means ensuring that **workers are paid fairly**, enjoy safe working conditions, and have access to workers' rights (such as union representation, reasonable hours, and health benefits).
- Many companies face increasing pressure from consumers and governments to ensure **ethical labor practices**, particularly when operating in **emerging markets** where labor exploitation might be more prevalent.

## 7. Cultural Sensitivity and Social Equity

- Cultural considerations and social equity are often overlooked in the rush for cost-saving and speed. It is important for global supply chains to **respect cultural differences**, ensure **inclusive practices**, and provide equitable opportunities for people from diverse social backgrounds to engage in the global economy.
- Recognizing and addressing **gender inequality** in supply chains (e.g., promoting women's participation and leadership in sectors where they are traditionally underrepresented) is one way of fostering **social equity**.

## Impact of Artificial Intelligence (AI) on Global Supply Chain Equity

The impact of Artificial Intelligence (AI) on global supply chain equity is a critical and complex topic. AI is transforming supply chains worldwide by improving efficiency, reducing costs, and enabling better decision-making, but it also has the potential to create or exacerbate inequalities. Here's a breakdown of how AI affects global supply chain equity:

### 1. Access to AI Technology

- **Disparity in Technology Adoption:** While AI can drive efficiency and cost reduction in supply chains, there is a significant gap in access to AI technology between developed and developing countries. Developed nations and large corporations often have the resources to invest in AI-powered systems, while smaller businesses and developing nations might lack the capital, expertise, and infrastructure to implement AI solutions.
- **Global Inequality:** The gap in AI adoption could lead to unequal economic benefits across regions. Companies that can afford AI will be more competitive, while smaller players, especially in developing countries, may face disadvantages, widening global inequalities.

### 2. Job Displacement vs. Job Creation

- **Automation and Labor Displacement:** AI-driven automation in supply chains, such as the use of robots, AI-driven warehouses, and autonomous transportation, can lead to job displacement. In regions where manufacturing and manual labor are the backbone of the economy (e.g., Southeast Asia, parts of Africa), workers may lose their jobs to AI and automation technologies.
- **New Job Opportunities:** While some jobs are displaced, AI also creates new job categories that require specialized skills, like data scientists, AI engineers, and supply chain analysts. However, the skills gap may lead to inequities, as regions or groups without access to education and training may struggle to benefit from these new opportunities.

### 3. Supply Chain Efficiency and Cost Reduction

- **Improved Efficiency:** AI can optimize supply chains by forecasting demand, managing inventory, improving route planning, and predicting disruptions (e.g., natural disasters, geopolitical events). This leads to cost savings and increased profitability for companies that can afford these technologies.



- **Benefits for Large Corporations:** However, small and medium-sized enterprises (SMEs) may find it difficult to invest in AI technologies, which could result in further consolidation of market power into the hands of large corporations that can afford to integrate AI, further distorting global market equity.

#### 4. Sustainability and Environmental Justice

- **AI for Sustainability:** AI has the potential to reduce waste, optimize resource use, and create more sustainable supply chains. For instance, AI can help companies reduce energy consumption, minimize waste in production, and optimize transportation routes to reduce carbon emissions.
- **Environmental Equity:** However, while some regions might benefit from AI-driven sustainability efforts, there could be imbalanced environmental burdens on poorer regions. For example, manufacturing and resource extraction might move to countries with fewer environmental regulations, potentially affecting marginalized communities in those areas.

#### 5. Bias in AI and Equity Issues

- **Algorithmic Bias:** AI systems are trained on data, and if that data is biased, the decisions made by AI models can perpetuate those biases. For example, AI used in supply chain decisions (e.g., supplier selection, resource allocation) may favor larger, established suppliers or overlook emerging companies in developing countries.
- **Data Access and Fairness:** Companies in developing regions often have less access to high-quality data, which is crucial for training AI models. This could result in **less** accurate or less equitable AI-driven decisions, as the algorithms may be based on incomplete or biased data.

#### 6. Supply Chain Risk and Equity

- **Risk Mitigation:** AI can enhance risk management by predicting supply chain disruptions, identifying vulnerabilities, and suggesting alternative suppliers or routes. This makes supply chains more resilient to disruptions like natural disasters, political instability, or pandemics.
- **Unequal Risk Distribution:** While large corporations with access to AI can effectively manage risks, small businesses and companies in developing nations may not have the same tools to predict or respond to disruptions, leaving them more vulnerable to external shocks and creating a divide in resilience.

#### 7. Ethical Supply Chains and Equity

- **AI-Driven Ethical Sourcing:** AI can help companies track supply chains for ethical sourcing, ensuring that suppliers adhere to labor rights, environmental standards, and fair trade practices. This could improve social equity within global supply chains by ensuring that workers and communities benefit from fair labor practices.
- **Implementation Gap:** However, implementing AI to monitor ethical standards often requires significant resources, and smaller companies in developing countries may

struggle to comply with these standards without the necessary technological support. This can create inequities in how global supply chains uphold ethical practices.

## 8. Global Collaboration and Policy

- **International Cooperation:** For AI to benefit global supply chain equity, there needs to be cooperation between governments, businesses, and international organizations to ensure that the benefits of AI are widely distributed. Developing nations may need support in building AI capabilities and infrastructure to compete on equal footing in global markets.
- **Regulation and Fairness:** International policies and regulations on AI could help ensure that the technology is used fairly, ethically, and inclusively. However, uneven development of these policies can lead to unequal access to AI benefits, with wealthier nations and companies creating policies that benefit their own interests, further exacerbating global inequities.

## Conclusion

AI has the potential to revolutionize global supply chains, making them more efficient, resilient, and sustainable. However, without careful consideration, the benefits of AI may be disproportionately distributed, creating or deepening global inequalities. For AI to promote equity, efforts must be made to ensure that its benefits are accessible to smaller businesses, emerging economies, and marginalized workers. This includes providing resources for AI adoption in developing regions, addressing biases in AI systems, and creating global frameworks that promote fairness, sustainability, and ethical practices across supply chains.

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