

SECTION – B

(5 X 4 = 20 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)

11. a) Bring out the need for outsourcing.
(OR)
b) Classify the business process services.
12. a) Describe the features of supply chain management.
(OR)
b) Discuss the importance of an effective Supply Chain Management.
13. a) Sketch the difference between 'in-house' VS 'outsources'.
(OR)
b) Outline the procurement life cycle.
14. a) Discover the stages of the incident management process.
(OR)
b) Interpret how does a Return Material Authorization work in sales order management?
15. a) Explain the types of data management.
(OR)
b) Describe about: (i) Carrying Cost, (ii) Just in Time Inventory.

SECTION – C

(4 X 10 = 40 MARKS)

ANSWER ANY FOUR OUT OF SIX QUESTIONS.

(16TH QUESTION IS COMPULSORY AND ANSWER ANY THREE QUESTIONS FROM Q.NO: 17 TO 21)

(K4) OR (K5)

16. Analyze the global issues and challenges of supply chain management.
17. Point out the difference between a public company and a private company.
18. Determine the role of IT in supply chain management.
19. Examine the key components of sourcing.
20. Defend how tools help to automate the SOM process.
21. Summarize the different types of inventory.