

(FOR THE CANDIDATES ADMITTED

24UBP410

DURING THE ACADEMIC YEAR 2024 ONLY)

REG.NO. :

N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI

END-OF-SEMESTER EXAMINATIONS : MAY 2026

BCOM BPS

MAXIMUM MARKS: 75

SEMESTER : IV

TIME : 3 HOURS

PART - III

24UBP410 – ORGANIZATIONAL BEHAVIOUR

SECTION – A

(10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS. (K1)

1. What is Organizational Behaviour mainly concerned with?

- a) Machine efficiency
- b) Human behaviour in organizations
- c) Financial management
- d) Production planning

2. Which theory explains personality based on traits?

- a) Learning theory
- b) Trait theory
- c) Expectancy theory
- d) Equity theory

3. Why is motivation important in an organization?

- a) To increase supervision
- b) To reduce wages
- c) To improve employee performance
- d) To increase conflict

4. How does group cohesiveness affect group performance?

- a) Reduces cooperation
- b) Increases absenteeism
- c) Improves coordination
- d) Creates role conflict

5. Who is responsible for influencing followers to achieve organizational goals?

- a) Manager
- b) Leader
- c) Employee
- d) Shareholder

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES

(K2)

6. Define Organizational Behaviour.

7. Explain the meaning of personality in organizational context.

8. Illustrate motivation with one simple example.

9. Differentiate between formal group and informal group.

10. Interpret the term organizational culture.

SECTION – B

(5 X 5 = 25 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.

11. a) Describe the nature of Organizational Behaviour.

(OR)

b) Examine the need for studying Organizational Behaviour in organizations.

12. a) Compare personality theories used to understand individual behaviour.

(OR)

- b) Interpret the perceptual process in an organizational setting.

13. a) Apply motivation theories to improve employee performance.

(OR)

- b) List the techniques of motivation followed in organizations.

14. a) Assess the role of group cohesiveness in effective group performance.

(OR)

- b) Sketch the group decision-making process.

15. a) Discover the functions of organizational culture.

(OR)

- b) Show how leadership styles influence organizational effectiveness.

SECTION – C

(5 X 8 = 40 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.

16. a) Analyze the scope of Organizational Behaviour in modern organizations.

(OR)

- b) Categorize the disciplines contributing to Organizational Behaviour.

17. a) Compare different personality theories used to explain individual behaviour.

(OR)

- b) Examine the perceptual process and its relevance in organizational decision making.

18. a) Investigate the role of motivation theories in improving job satisfaction.

(OR)

- b) Determine the factors influencing group decision making in organizations.

19. a) Discuss the effectiveness of leadership styles followed in Indian organizations.

(OR)

- b) Evaluate the role of organizational culture in achieving organizational effectiveness.

20. a) Justify the importance of power and its sources in organizational leadership.

(OR)

- b) Recommend suitable leadership practices for managing conflicts in organizations.

Ethical paper