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(FOR THE CANDIDATES ADMITTED

SUB CODE

DURING THE ACADEMIC YEAR 2024-2026 ONLY)

REG.NO. :

N.G.M. COLLEGE (AUTONOMOUS): POLLACHI

END-OF-SEMESTER EXAMINATIONS: MAY 2026

COURSE NAME: MSW

MAXIMUM MARKS: 75

SEMESTER: IV

TIME: 3 HOURS

24PSW4A5– ORGANIZATIONAL BEHAVIOUR

SECTION – A

(10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS.

(Objective Questions with four Multiple Choices)

(K1)

1. What is the main goal of an organization?
A) Personal satisfaction B) Achieving common objectives
C) Social interaction D) Individual profit
2. Which study highlighted the importance of human relations at work?
A) Scientific Management B) Hawthorne Studies
C) Bureaucratic Theory D) Systems Theory
3. What does span of management refer to?
A) Number of departments B) Number of employees supervised by a manager
C) Length of service D) Level of authority
4. Which leadership style involves employees in decision-making?
A) Autocratic B) Laissez-faire C) Democratic D) Bureaucratic
5. Which method is used in OD to improve group performance?
A) Job rotation B) Team building C) Centralization D) Delegation

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES

(K2)

6. Define Organization Behavior
7. Summarize meaning of personality
8. Compare Staff and Line organization
9. Relate job enlargement and job enrichment
10. Outline meaning of organization development

CONTD 2)

SECTION – B**(5 X 5 = 25 MARKS)****ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.****(K3)**

11. a) Explain the meaning, objectives of organizational behavior
(OR)
b) Write the methods of organizational behavior
12. a) Discuss on the Individual difference
(OR)
b) Identify the causes and effects of stress
13. a) Select the delegation of authority
(OR)
b) Discuss on staff and line organization
14. a) Explain the Quality of Work Life
(OR)
b) Discuss on the importance of effective communication.
15. a) Show characteristics of OD
(OR)
b) Apply the management by objectives in organization

SECTION – C**(5 X 8 = 40 MARKS)****ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.****(K4 (Or) K5)**

16. a) Sketch the theories of organization
(OR)
b) Summarize the model of organizational behavior
17. a) Assess the formal and informal behavior in group dynamics
(OR)
b) Summarize on Johari window
18. a) Prioritize on bases of departmentation, span of management
(OR)
b) Simplify on Remedies and evils of bureaucratic structure
19. a) Explain the theories of motivation
(OR)
b) Illustrate on process of communication
20. a) Analysis on OD Intervention
(OR)
b) Summarize how organizational change improve organizational effectiveness?

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