

**(FOR THE CANDIDATES ADMITTED
DURING THE ACADEMIC YEAR 2025 ONLY)**

25UBM203

REG.NO. :

**B.B.A
SEMESTER: II**

**N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI
END-OF-SEMESTER EXAMINATIONS :April-2026**

**MAXIMUM MARKS: 75
TIME : 3 HOURS**

PART - III

ORGANIZATIONAL BEHAVIOUR

SECTION – A (10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS.

MULTIPLE CHOICE QUESTIONS.

K1

1. Empowerment in modern organizations shifts authority to:_____
 - a) Top management only
 - b) Front-line workers for decision- making
 - c) External consultants
 - d) Centralized HR
- 2.The first stage in the process of perception is:_____.
 - a) Interpretation
 - b) Organization
 - c) Selection of stimuli
 - d) Response
3. Maslow's theory has how many levels of needs?
 - a)5
 - b) 3
 - c) 4
 - d) 6
- 4.Tuckman's first stage of group development is:_____.
 - a) Storming
 - b) Norming
 - c) Performing
 - d) Forming
5. Behavioral leadership theory emphasizes:_____.
 - a) Innate personal qualities
 - b) Situational matching of leader style
 - c) Learned behaviors and actions
 - d) Visionary inspiration

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES.

K2

6. Define the Hawthorne Effect.
7. Infer are introverts?
8. Relate a note on esteem needs.
9. Cite the meaning of Group norms.
10. Interpret the paternalistic leadership.

SECTION – B

(5 X 5 = 25 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. K3

11. a) Relate briefly the objectives of OB.

(OR)

- b) Indicate the main types of occupational stressors.

- 12.a) Articulate the factors involved in stimuli interpretation in the perception process.

(OR)

- b) Sketch the important theories on personality.

(CONTD.....2)

13.a) Describe the characteristics of motivation.

(OR)

b) Bring out the key points in Herberg's theory.

14.a) List the characteristics of a Group.

(OR)

b) Briefly explain the reasons for the formation of groups.

15.a) List brief descriptions on leadership styles in Path-Goal Theory .

(OR)

b) Describe skills required for charismatic leadership.

SECTION – C

(5 X 8 = 40 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. K4 &K5

16. a) Analyze the various OB models.

(OR)

b) Examine the factors determining a learning organization.

17.a) Discuss the influence of personality factors on human behavior.

(OR)

b) Inference the various stages involved in the process of perception.

18. a) Evaluate the principles of reinforcement theory for motivation.

(OR)

b) Summarize the Maslow's Hierarchy of Needs.

19.a) Examine the strategies for conflict resolution.

(OR)

b) Explain the advantages of brainstorming.

20.a) Explain the application during organizational change.

(OR)

b) Point out the limitations in modern contexts.

ETHICAL PAPER