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**(FOR THE CANDIDATES ADMITTED  
DURING THE ACADEMIC YEAR 2025**

**ONLY)**

**REG.NO.**

**22USW6E4**

**N.G.M.COLLEGE (AUTONOMOUS): POLLACHI**

**END-OF-SEMESTER EXAMINATIONS: MAY AND 2025**

**BSW**

**MAXIMUM MARKS: 50**

**SEMESTER: VI**

**TIME: 3 HOURS**

**PART - III**

**22USW6E4– HUMAN RESOURCE MANAGEMENT**

**SECTION – A**

**(10 X 1 = 10 MARKS)**

**ANSWER THE FOLLOWING QUESTIONS.(K1)**

1. Which type of labour involves a high degree of mental effort and expertise? (K1)  
a) Skilled labour      b) Unskilled labour      c) Semi-skilled labour      d) Manual labour
2. What is the primary objective of labor welfare? (K1)  
a) To ensure maximum production b) To improve the well-being of workers and enhance their quality of life c) To reduce the cost of production d) To enforce strict discipline among workers
3. What is the primary objective of a trade union? (K1)  
a) To increase organizational profits      b) To manage production schedules  
c) To establish new industries      d) To represent and protect the interests of workers
4. What is the primary function of Personnel Management? (K1)  
a) Developing marketing strategies      b) Ensuring high product quality  
c) Managing employee recruitment, payroll, and welfare d) Conducting financial audits
5. Which social work method is often applied in Human Resource Management for conflict resolution? (K1)  
a) Group work b) Community organization c) Casework d) Research methodology

**ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES (K2)**

6. Define the term "labour". (K2)
7. What are industrial relations? (K2)
8. Define the concept of a trade union. (K2)
9. What is Personnel Management? (K2)
10. Define Human Resource Development (HRD). (K2)

**SECTION – B**

**(5 X 3 = 15 MARKS)**

**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)**

11. a) Discover the characteristics of Indian labour?. (K3)  
(OR)

b) Interpret the challenges faced by Indian labour in terms of working conditions? (K3)

12. a) Describe the different classifications of labour welfare measures? (K3)  
**(OR)**  
b) Examine the challenges faced in implementing labour welfare programs in industries? (K3)

13. a) Assess the objectives of trade unions? (K3)  
**(OR)**  
b) List out the objectives and need of organizational behaviour? (K3)

14. a) Sketch the primary functions of Personnel Management? (K3)  
**(OR)**  
b) Compare and contrast Personnel Management and Human Resource Management? (K3)

15. a) Find out the functions of Human Resource Development? (K3)  
**(OR)**  
b) Describe the challenges faced by HRD professionals? (K3)

**SECTION – C (5 X 5 = 25 MARKS)**

**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.**  
**(K4 (Or) K5)**

16. a) Examine on the types of labour based on skill level and nature of work? (K4)  
**(OR)**  
b) Analyze the divisions and departments of industrial organization? (K4)

17. a) Discuss the need and importance of industrial relations? (K5)  
**(OR)**  
b) Interpret on the role and responsibilities of a labour welfare officer in an industrial setup? (K5)

18. a) Criticize the challenges faced by trade unions in the modern industrial landscape? (K4)  
**(OR)**  
b) Outline the effectiveness of trade unions in advocating for workplace safety? (K4)

19. a) Evaluate the administrative and operative functions of Personnel Management? (K5)  
**(OR)**  
b) Justify the scope of HRM, highlighting its strategic and operational aspects? (K5)

20. a) Analyze the scope of social work and explain its relevance in addressing social issues within organizational settings? (K4)  
**(OR)**  
b) Point out the role of social workers in employee counseling and conflict resolution? (K4)

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