

**(FOR THE CANDIDATES ADMITTED
DURING THE ACADEMIC YEAR 2022 ONLY)**

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22UBC5E2

REG.NO. :

**N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI
END-OF-SEMESTER EXAMINATIONS : NOVEMBER-2024
COURSE NAME: B.C.A
SEMESTER: V
MAXIMUM MARKS: 50
TIME : 3 HOURS**

**PART - III
ORGANISATIONAL BEHAVIOR**

SECTION – A (10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS.

MULTIPLE CHOICE QUESTIONS.

(K1)

1. Who conducted the Hawthore studies ?
a) Elton mayo b) F.W Taylor c) Maslow d) Maxweber.
2. Person perception is: _____.
a) the process of how we manage, experience, and adjust our emotions
b) the process by which we form impressions and process information about people
C) the process by which we adjust to different cultural situations
d) the process by which we learn cultural norms and standards of behavior.
3. _____ advocated that humans are essentially motivated by levels of needs
a) Maslow b) Fallow
c) Elton mayo d) Ivon Pavlov
4. What is organizational conflict primarily concerned with?
a) Employee avoidance
b) Managing disagreements and disputes within an organization
c) Employee engagement
d) Employee termination.
5. The term “communis” derived from _____ word.
a) Greek. b) Latin. c) Chinese. d) English

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES. (K2)

6. Define OB.
7. Discover the formation values.
8. Illustrate the motivation concepts.
9. Write short notes on stress management.
10. Explain team building.

SECTION – B (5 X 3 = 15 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.

11. a) Discover the scope of .OB
(OR)
b) Show the importance of OB

(CONTD.....2)

12. a) Classify the types of values.
(OR)

b) Analysis the formation of attitude.

13. a) Show the nature of motivation.
(OR)

b) Discover the various leaning principles.

14.a) Classify the sources of conflict.
(OR)

b) List out the various types of conflict.

15.a) Describe the need for an communication.
(OR)

b) Show the various types of functions of organization culture.

SECTION – C **(5 X 5 = 25 MARKS)**

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.
(K4 (Or) K5)

16. a) Discuss the various contributing discipline to OB.
(OR)

b) Summarized the elements of OB.

17. a) Discover the external factors affect perception.
(OR)

b) Classify the types of attitude.

18. a) Summarized the determinants of learning.
(OR)

b) Discuss the Maslow's need hierarchy theory.

19.a) Evaluate the process of conflict.
(OR)

b) Analysis the aspects of conflict.

20. a) Discuss the process of communication.
(OR)

b) Classify the various barrier of communication.
