

(FOR THE CANDIDATES ADMITTED

21UHY6E1

DURING THE ACADEMIC YEAR 2021

ONLY)

REG.NO. :

N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI

END-OF-SEMESTER EXAMINATIONS : MAY 2024

B.A HISTORY(AIDED)

MAXIMUM MARKS: 70

SEMESTER-VI

TIME : 3 HOURS

PART - III

21UHY6E1-HOTEL MANAGEMENT

SECTION - A (10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS.

MULTIPLE CHOICE QUESTIONS.

(K1)

1. Which country introduced Thermal Bath as a part of hospitality, in modern days so called "Spa"?
a) Spain b) Greek c) Egypt d) London
2. Uniform service in hotel does not includes_____.
a) front desk b) concierge c) bellhop d) travel
3. Human Resource division does not includes _____.
a) job Analysis b) Recruitment c) Cooking d) training.
4. Continental Breakfast is _____.
a) Light b) Simple c) Varsity of Bread d) Heavy
5. When was the hotel association of India started?
a) 1996 b) 1997 c) 1998 d) 1999

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES

(K2)

6. Explain the word Hospitality.
7. What is meant by front desk?
8. Bell attendants - Explain
9. Write about Hotel accounting.
10. What is Buffet?

SECTION – B

(5 X 4 = 20 MARKS)

ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)

11. a) Identify what travelling is.
b) Recognize what Lodging is.

(OR)

(CONT....2)

12. a) List the works of Door attendants in hotel industry.
(OR)
b) Trace the nature of telephone activity in Hotel industry.
13. a) Analyze the importance of Hotel Accounting.
(OR)
b) List the main task of security division of Hotel.
14. a) Enumerate the functions of Management in Food service.
(OR)
b) Categorize the various types of continental food.
15. a) Predict your own ideas in future trends of Hotel industry.
(OR)
b) Trace the origin of Hotels Association in Tamilnadu.

SECTION - C**(4 X 10 = 40 MARKS)****ANSWER ANY FOUR OUT OF SIX QUESTIONS****(16th QUESTION IS COMPULSORY AND ANSWER ANY THREE QUESTIONS****(FROM Qn. No : 17 to 21)****(K4 (Or) K5)**

16. Classify various types of Lodging.
17. Analyze the role of Front office Management.
18. Estimate the role of Human Resource Division in Hotel Industry.
19. Assess the specifications of Indian Food.
20. Categorise the various food service managements.
21. Bring out the formation and role of Association in Hospitality Management of India.

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