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(FOR THE CANDIDATES ADMITTED

SUBJECT CODE

DURING THE ACADEMIC YEAR 20 22

ONLY)

REG.NO.

**N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI**

**END-OF-SEMESTER EXAMINATIONS : NOVEMBER-2023**

**MSW**

**MAXIMUM MARKS: 50**

**SEMESTER: III**

**TIME : 3 HOURS**

**HOSPITAL MANAGEMENT**

**SECTION – A (10 X 1 = 10 MARKS)**

**ANSWER THE FOLLOWING QUESTIONS.(K1)**

1. Supportive services of the hospital includes all except:

- (a) Pharmacy services (b) Laboratory services  
(c) House-keeping services (d) Laundry services

2. Concept behind changing the role of hospital from indoor care to outpatient care includes a except:

- (a) Rising cost of hospital care (b) Economic importance  
(c) Shortage of hospital bed (d) Increase of hospital beds

3. Role of hospital administrators is towards

- (a) Patients only (b) Hospital organisations only  
(c) Community (d) All of the above

4. Expand CHIS

- (a) Competitive Hospital Informative System  
(b) Competitive Health Insurance Scheme  
(c) Community Health Information System  
(d) Child Health Information System

5. The Registration of Birth and Death Act came into force in the year \_\_\_\_\_.

- (a) 1969 (b) 1956  
(c) 1994 (d) 1986

**ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES**

**(K2)**

6. List down few roles of a hospital administrator.

7. What are the different departments required in a hospital?

8. State factors affecting patients' safety in a hospital.

9. What is the importance of health-related laws?

10. List a few uses of computers in hospitals.

**SECTION – B**

**(5 X 3 = 15 MARKS)**

**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)**

11. a) Explain hospital budget and the its importance.  
(OR)  
b) What is medical tourism? Explain its importance.
12. a) Explain the salient features of the Indian Medical Council Act.  
(OR)  
b) Write short notes on medical negligence and laws associated with it.
13. a) Explain the importance of documentation and records in hospital management.  
(OR)  
b) State the importance of dietary services in a hospital.
14. a) Explain the importance of doing a SWOT analysis for planning a hospital.  
(OR)  
b) Sketch the residential facility requirements of various types of wards in a hospital.
15. a) Narrate the functions and duties of a hospital administrator.  
(OR)  
b) Differentiate among special, multi-specialty and super specialty hospitals.

**SECTION – C**

**(5 X 5 = 25 MARKS)**

**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS.(K4/ K5)**

16. a) Explain the processes involved in planning a hospital.  
(OR)  
b) Analyse the different departments in a hospital and their functions.
17. a) Explain the evolution of hospitals from charity to modern hospitals.  
(OR)  
b) Narrate the classification of hospitals and how they differ from each other.
18. a) Explain the importance of effective emergency services in a hospital.  
(OR)  
b) State the importance of linen and laundry services in a hospital and discuss its various services.
19. a) Illustrate the significance of medical ethics.  
(OR)  
b) Illustrate the environment-related laws applicable in a medical setting.
20. a) Write an essay on quality management in hospitals.  
(OR)  
b) Write in detail the role of government and private organisations in medical tourism.

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