

(NO.OF PAGES:2)

21UBP411

**FOR THE CANDIDATES ADMITTED
DURING THE ACADEMIC YEAR 2021 ONLY)**

REG.NO

**NGM COLLEGE (AUTONOMOUS) POLLACHI
END-OF-SEMESTER EXAMINATIONS: MAY-2023**

B.Com-Business Process Services

MAXIMUM MARKS: 70

IV SEMESTER

TIME: 3 HOURS

PART III

BANKING FOR BUSINESS PROCESS SERVICES

SECTION – A (10 X1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS

MULTIPLE CHOICE QUESTIONS

(K1)

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES

(K2)

6. What is meant by Equity Share
7. State Parameter Design.
8. What is Mortgage?
9. State Work flow Management.
10. What is meant by Trade?

(CONTD....2)

SECTION – B (5 X 4 = 20 MARKS)**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)**

11. a. Enumerate the functions of a Bank.
(OR)
b. Briefly explain the Types of Bank Guarantee.
12. a. Discuss the various kinds of cards.
(OR)
b. What is Settlement Bank? Explain its Function..
13. a. Enumerate the functions of Underwriting.
(OR)
b. Short notes on: a) Payment Processing b) Domain learning and Development.
14. a. Explain Product life cycle Management.
(OR)
b. Identify the various types of funds transfer.
15. a. Explain the advantage of letter of credit for Exporter.
(OR)
b. Explain the Document related to Payment.

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SECTION – C (4 X 10 = 40 MARKS)**ANSWER ANY FOUR OUT OF SIX QUESTIONS.****(16TH QUESTION IS COMPULSORY AND ANSWER ANY THREE QUESTIONS FROM Q.NO: 17 TO 21)****(K4) OR (K5)**

16. Enumerate the objectives and functions of Mutual fund.
17. Classify the customer relationship management for Bank.
18. Explain the advantages of lead generation.
19. What are the various Types of Remittance?
20. List the Documents related to Shipment.
21. Explain the various kinds of letter of credit.