

(FOR THE CANDIDATES ADMITTED  
DURING THE ACADEMIC YEAR 2022 ONLY)

22UBM203

REG.NO. :

**N.G.M.COLLEGE (AUTONOMOUS) : POLLACHI**

**END-OF-SEMESTER EXAMINATIONS : MAY-2023**

**COURSE NAME: B.B.A**

**MAXIMUM MARKS: 50**

**SEMESTER: II**

**TIME : 3 HOURS**

**PART - III**

**ORGANIZATIONAL BEHAVIOUR**

**SECTION – A**

**(10 X 1 = 10 MARKS)**

**ANSWER THE FOLLOWING QUESTIONS.**

**MULTIPLE CHOICE QUESTIONS.**

**(K1)**

1. Organizational Behaviour is the study of \_\_\_\_\_ in the organization.  
(a) Human (b) Employer (c) Human Behaviour (d) Employees
2. The combination of characteristics or qualities that form an individual's distinctive character is the definition of \_\_\_\_\_.  
(a) Personality (b) Motivation (c) Attitude (d) Behavior
3. \_\_\_\_\_ refers to motivation that comes from outside an individual.  
(a) Intrinsic Motivation (b) Extrinsic Motivation  
(c) Positive Motivation (d) Negative Motivation
4. The group formed by an organization to accomplish narrow range of purposes within a specified time \_\_\_\_\_.  
(a) Formal Group (b) Task Group (c) Interest Group (d) Functional Group
5. The \_\_\_\_\_ leadership style encourage subordinates to make suggestions and take initiative.  
(a) Democratic (b) Paternalistic (c) Authoritarian (d) Laissez-Faire

**ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES.**

**(K2)**

6. Define Organisational Behaviour.
7. What is Perception?
8. What is meant by motivation?
9. What is group?
10. What do you mean by Leadership?

**SECTION – B**

**(5 X 3 = 15 MARKS)**

**ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. K3**

11. a) Explain the nature of Organisational Behaviour.  
(OR)  
b) Discuss the advantages of Transactional Analysis.
12. a) Describe the factors influencing personality.  
(OR)  
b) Discuss the determinants of perception.

**(CONTD.....2)**

- 13.a) Explain the importance of motivation.  
(OR)  
b) Discuss the Maslow's need Hierarchy Theory.
14. a) Explain the characteristics of group.  
(OR)  
b) Explain the different types of teams.
15. a) Describe the importance of leadership.  
(OR)  
b) Explain the characteristics of Organizational Development.

**SECTION – C****(5 X 5 = 25 MARKS)****ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K4 (Or) K5)**

16. a) Explain the Models of Organizational Behaviour.  
(OR)  
b) Enumerate the theories of Organisational Behaviour.
- 17.a) Elucidate the process of perception.  
(OR)  
b) Explain the types of personality.
18. a) Examine the Herzberg's two factor theory of motivation.  
(OR)  
b) Evaluate the Alderfer's ERG Theory of Motivation.
- 19.a) Elaborate the different types of groups.  
(OR)  
b) How to manage or cope up with stress?
- 20.a) Explain the theories of leadership.  
(OR)  
b) Enumerate the different styles of leadership.

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