

**FOR THE CANDIDATES ADMITTED
DURING THE ACADEMIC YEAR 2020 ONLY)**

**NGM COLLEGE (AUTONOMOUS) POLLACHI
END-OF-SEMESTER EXAMINATIONS: MAY-2023**

**B.Com.-BANKING INSURANCE
VI SEMESTER**

**MAXIMUM MARKS: 50
TIME : 2 HOURS**

PART - IV
SKILL BASED ELECTIVE - HUMAN RESOURCE MANAGEMENT

SECTION - A **(10 X 1 = 10 MARKS)**
ANSWER THE FOLLOWING QUESTIONS. **(K1)**

MULTIPLE CHOICE QUESTIONS.

1. ----- is concerned with the people dimensions in organisation.
 - a) Human Resource Management
 - b) Job Description
 - c) Job Analysing
 - d) Job Satisfaction
2. Recruiting employees from present employees is known as ----- recruitment.
 - a) Consultancy
 - b) Internal
 - c) External
 - d) Employment Exchange
3. ----- the process of directing human behaviour towards satisfaction.
 - a) Induction
 - b) Motivation
 - c) Selection
 - d) Training
4. ----- management is the use of techniques to resolve disagreements or control the level of discard.
 - a) Marketing
 - b) Money
 - c) Personal
 - d) Conflict
5. EPM refers to -----.
 - a) Employer Participation Management
 - b) Employee Participation Management
 - c) Employer Promotion Management
 - d) Employer Promotion Management

SHORT ANSWERS **(K2)**

6. What is Human Resource Planning?
7. List the types of performance appraisals.
8. List the types of motivation
9. What is the difference between wage and salary?
10. List three types of participation of employees in management.

(CONTD... 2)

SECTION – B

(5 X 8 = 40 MARKS)

ANSWER FIVE OUT OF EIGHT QUESTIONS.

(K4/K5)

11. Examine importance of Human Resource Management.
12. Discuss the various methods of job evaluation.
13. Discuss the various types of recruitment in HRM.
14. Evaluate the selection process of employees in an organisation.
15. Discuss Maslow's theory of motivation in Human Resource Management.
16. Discuss job satisfaction in detail.
17. Analyse the various factors influencing employee remuneration.
18. Analyse the merits and demerits of workers participation in management.
