

**FOR THE CANDIDATES ADMITTED  
DURING THE ACADEMIC YEAR 2020 ONLY)**

(NO.OF PAGES:2)

20 UHY 615

**REG.NO**

NGM COLLEGE (AUTONOMOUS) POLLACHI

## **END-OF-SEMESTER EXAMINATIONS: MAY - 2023**

## **B.A-HISTORY**

**MAXIMUM MARKS: 70**

## VI SEMESTER

**TIME: 3 HOURS**

## PART III

# HOTEL MANAGEMENT

## **SECTION – A**

(10 X1 = 10 MARKS)

## **ANSWER THE FOLLOWING QUESTIONS**

## MULTIPLE CHOICE QUESTIONS

(K1)

1. What is the relationship between Tourism and Hospitality
  - a. Systematic relation
  - b. Scientific relation
  - c. Historical relation
  - d. Philosophical relation
2. Earliest Lodging places were called \_\_\_\_\_
  - a. inns
  - b. hotels
  - c. house
  - d. resorts
3. What is the meaning of 'Sale' in front office .
  - a. Duration at product
  - b. Duration at price
  - c. Duration at time
  - d. Duration at place
4. The department that includes the receiving function is \_\_\_\_\_
  - a. Human Resources
  - b. Food and Beverage
  - c. Finance and Accounting
  - d. Kitchen stewarding
5. Which is essential for Hospitality Industry?
  - a. Training Management
  - b. Communication
  - c. Accounting Management
  - d. Marketing

**ANSWER THE FOLLOWING IN ONE OR TWO SENTENCES**

(K2)

6. What are the properties that are owned for a specified period called?
7. How did Security Personnel use to communicate with each other?
8. What are the departments served under food and Beverage?
9. Write Abbreviation for HCIMA
10. Who is the father of Hospitality Management?

(CONTD .... 2)

**SECTION – B****(5 X 4 = 20 MARKS)****ANSWER EITHER (a) OR (b) IN EACH OF THE FOLLOWING QUESTIONS. (K3)**

11. a) Write a brief notes on Motels  
**(OR)**  
b) Explain the Role of the Front Office
12. a) What are the procedures for wake up calls?  
**(OR)**  
b) How do Finance and Accounts play a vital role in Hotel Management?
13. a) Briefly write about Human Resource Management.  
**(OR)**  
b) Write a short note on Food and Beverage
14. a) Describe briefly Security division in Hotel Management  
**(OR)**  
b) Write about store keeper
15. a) Give a short note on Camps.  
**(OR)**  
b) Write a brief note on Business Hotels.

**SECTION – C****(4 X 10 = 40 MARKS)****ANSWER ANY FOUR OUT OF SIX QUESTIONS.****(16TH QUESTION IS COMPULSORY AND ANSWER ANY THREE QUESTIONS FROM Q.NO: 17 TO 21 )****(K4) OR (K5)**

16. Discuss in Detail the classification of Lodging.
17. Explain in detail Uniformed Service Department.
18. How does Security division play a vital role in Hotel Management?
19. Explain South Indian Continental food.
20. Write an essay on Future Trends in Hospitality Industry.
21. Examine is the Role of Association in Hospitality Management in Tamil Nadu?

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